SUPPORTED DEVICES

STREAMING TV

With Ntera®'s Streaming TV, provided by Celect Communications, the Amazon Fire TV Stick 4K Max is the only streaming device that is supported at this time. You are welcome to use any of the devices listed below, however, we cannot assist you with technical support if issues arise.

Roku
- Express 3900, 3960, 4K3940, 4K+3941
- Premiere 3920
  - Streaming Stick 3810, 4k 3820, 4k+3821
- Ultra 4640, 4660, 4670, 4800

Apple TV
- HD Gen 4 (A1625)
- 4K Gen 3 (A2843)
- 4K Gen 3 (A2737)
- 4K Gen 2 (A2169)
- 4K Gen 1 (A1842)

Android TV (Retail)
- nVidia Shield TV
- MiBox S (MDZ-22-AB)
- Tivo Stream 4k
- Google Chromecast with Google TV (GZRNL)
- Google TV Streamer 4k (GRS6B)

Android TV (Managed)
- Amino Amigo 7X
- Amino Amigo 7Y
- Evolution Digital EvoPro
- Evolution Digital EvoForcePro

Amazon Fire TV
- Stick 4k Plus (AFTMA08C15 - M3N6RA),
- Stick 4K Max 2nd Gen (AFTKRT - K3R6AT
- Stick 4K Max 1st Gen (AFTKA - K2R2TE)
- Stick 3rd Gen (AFTSSS - S3L46N)
- Stick 2nd Gen# (AFTT - LY73PR)
- 3rd Gen (AFTN - LDC9WZ)
- Cube 3rd Gen (AFTGAZL - GA5Z9L)
- Cube 2nd Gen (AFTR - A78V3N)

You are also able to use your Smartphones that meet the following requirements:
- Android Minimum Version: 8
- IOS Minimum Version: 14

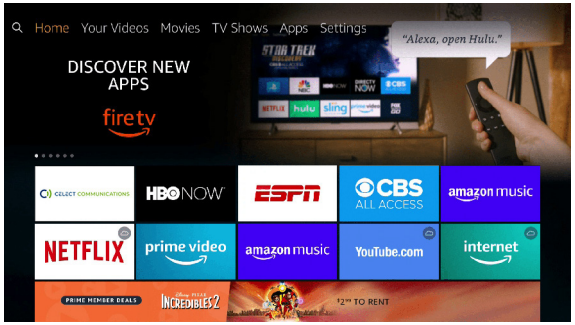
NOTE: Newer Models of the listed devices and Smart TVs equipped with Amazon, Roku and/or AppleTV software may work in most cases but are not guaranteed.

New consumer devices will generally work, provided that they are models that have increased memory and processing power over models already supported above. New models that are cheaper and reduce memory and/or processing power, or which support just 30fps, may not work and are not supported. Examples of non-supported devices are Fire TV Stick Lite and other devices on the lower-end that do not have the power to run the apps we create for our service provider customers.

Using the Celect Communications App

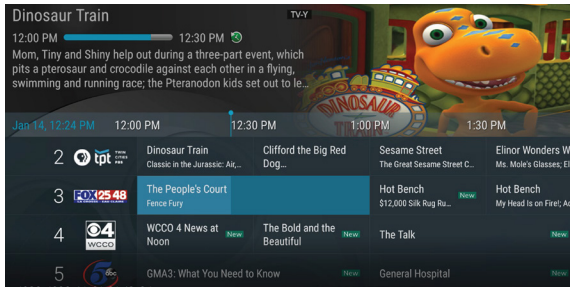
1 Opening the Celect Communications App

On the Home Screen of your Fire TV Stick, using the Directional Ring, highlight the Celect Communications App and press the OK button.



2 Finding Channels & Programming

Once the App is open, you will see a Program Guide. There are several ways to find channels and programming.



Using the Program Guide

On the Fire TV Remote, using the Directional Ring, you can view the content that is playing on each channel.

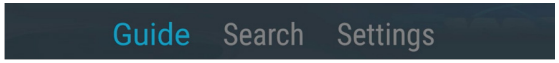
Note: To exit the App, press the Home button on the Fire TV Remote. To return to the previous screen, press the Back button.

Enter Channel Numbers

If you know the number of the channel that you would like to watch, from the Program Guide press and hold the OK button. Using the Directional Ring, highlight the number and press OK after each number. Once you have finished entering the number, using the Directional Ring, highlight Next and press the OK button.

Program Search

You can use the Search feature to find programs. From the Program Guide, press the Guide button to open the Tab Bar, using the Directional Ring, highlight Search.



Using the Directional Ring, press down to open a typing pad. To type the word in, using the Directional Ring, highlight the letter and press OK after each letter. Once you have finished entering the word, using the Directional Ring, highlight Next and press the OK button.

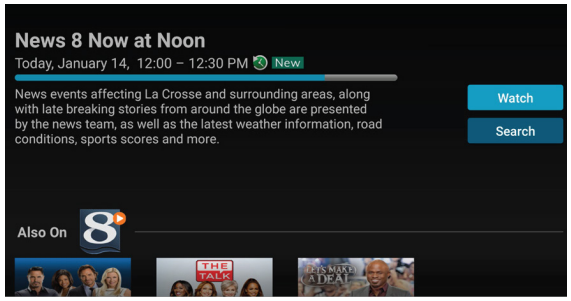
The search results will show currently airing or upcoming programs in the top row. The more you provide, the more specific your results will be.

To use the voice search, press and hold the Microphone button while saying the name of the program you are looking for.

3 How to Watch Channels

Once you have found the program that you would like to watch, use the Directional Ring to highlight the channel you would like to watch and press the Play/Pause button.

You will now see more information on the program that is currently playing on your specified channel. To watch the program, press the OK button.

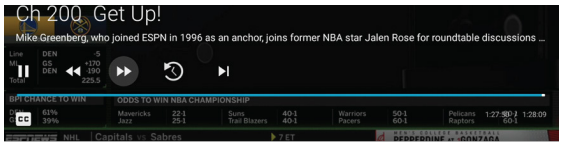


4 Features

Fast Forward & Rewind

There may be times when you want to go back and see that exciting play in the game or fast forward through commercials- don't tell the advertisers.

To use this feature during an in-progress or recorded program, press the Fast Forward button on your remote control to advance the program, and press Rewind to go back. The Progress Bar lets you track your movement through a program, and the timer helps you to see how far you are from the end of the program.



CELECT COMMUNICATIONS

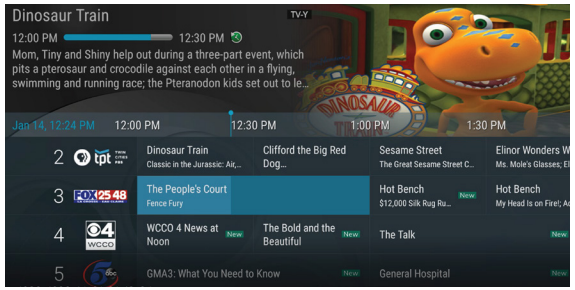
Pause LIVE TV

Life happens and there may be times when you need to take care of something while watching your favorite program.

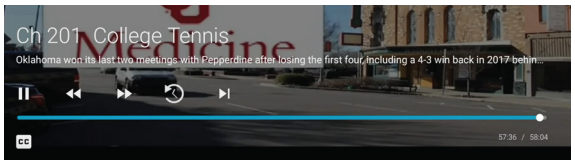
While watching LIVE TV, press on the Play/Pause button on your remote once to pause the program. After you have let the dog out, raided the refrigerator, or completed any other task, just press the Play/Pause button one more time to continue watching your program.

Restart TV

This popular feature lets you go back to the beginning of any in-progress or recorded program that has the Restart Option. Programs that have the Restart option will display a Green Restart icon in the Program Guide next to the program description.

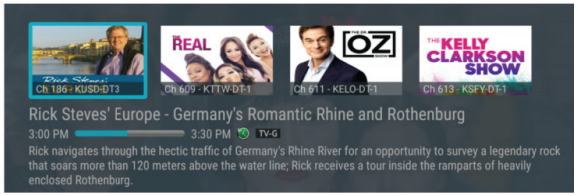


While watching LIVE TV, press the Pause button to open a program Play bar. Using the Directional Ring, press Up to access the Play bar controls and scroll right to highlight the Restart button.



Quick Guide

You can view a list of your most recently-watched channels when watching a program by pressing down on the Directional Ring. To select a channel, use the Directional Ring to highlight the desired channel and press the OK button.



5 Cloud DVR

Making A Recording

When you select Record, a screen will display that gives you the options for setting a Recording Series rule for this program. You can record only new episodes (Series- New Only), record all episodes of this program (Series- All), or a One-Time recording of this program. To further manage this recording, go to the Tab Bar and select the Recordings option.

Watching A Recording

Recordings can be viewed from either the Recordings or Search screen options. Select Recordings from the Tab Bar to open the Recordings screen. Here you will see a list of your Current Recordings. Scroll through the list, highlight the program you want to watch, and press the Play/ Pause button to start watching the program. If there are multiple recordings, scroll and highlight the one you want to watch and press the Play/Pause button to start watching the program.

From any of your Search options, you can see a list of recordings for a specific program by highlighting and pressing on the Search button. This screen will display a list of current or future scheduled broadcasts of this program in the top row. Scroll down to the second row to highlight the list of recorded programs. If the highlighted program has been completely recorded, press the Play/Pause

Managing Your Recordings

Current Recordings

To watch or delete current recordings, go to the Tab Bar and select the Recordings option. This screen will display the list of your recorded programs. Scroll up or down and press on the highlighted program that you want to manage.

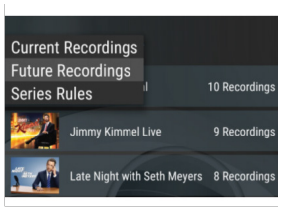
Scroll up or down to highlight a program and press the Play/Pause button to watch the program.
The Checked Red circle to the left of the program indicates that it has not been watched while programs with a Red Play Button have been partially watched. Press Play/Pause on a partially watched program to view the program where you left off.
From this list you can either watch or delete your recorded programs by highlighting the Watch or Delete option. If you choose to Delete a program, you will receive a prompt asking to confirm your deletion.

Future Recordings

Use the Future Recordings feature to manage settings for your future recordings. From the Recordings screen, press the center of your remote control twice, and from the dropdown, choose Future Recording to see a list of programs you have scheduled for recording. Scroll through the list, highlight, and press the center of your remote to open a Future Recording that you want to manage. To assure that you don't miss the beginning or ending of a program, highlight Edit and press the center of your remote to open a Recording Options screen. Highlight and press the center of your remote to edit the Start and End Recording times for the program.

Scroll up or down and press the center of your remote to adjust the time when you want your recording to start or end.

Once you have finished your changes, highlight Save and press the center of your remote to save the changes. To delete a Future Recording, highlight Delete and press the center of your remote, to receive a prompt asking to confirm your deletion.



Series Rules

Use the Series Rules feature to manage the episodes of a series that you want recorded automatically. From the Recordings screen, press the center of your remote control twice, and from the dropdown, choose Series Rules to see a list of series programs you have scheduled for recording. Scroll through the list and highlight a series that you want to manage. Highlight Edit and press the center of your remote to open a Recording Options screen. Scroll up or down and press the center of your remote to choose Recording Type, Keep At Most, Start Recording, or End Recording options. Recording Type lets you keep All Episodes or Only New Episodes. Keep at Most lets you choose a maximum number of episodes that you want to keep of this series, or you can choose to keep All Episodes. The Start and Stop Recording times option works the same way as it does in Future Recordings.

Once you have finished your changes, highlight Save and press the center of your remote control. You can also delete all of the Series Rules for a program by highlighting the Delete button and pressing the center of your remote. This only deletes the Series Rules and does not delete the Series Recordings.

Need help?
Contact Support: _____